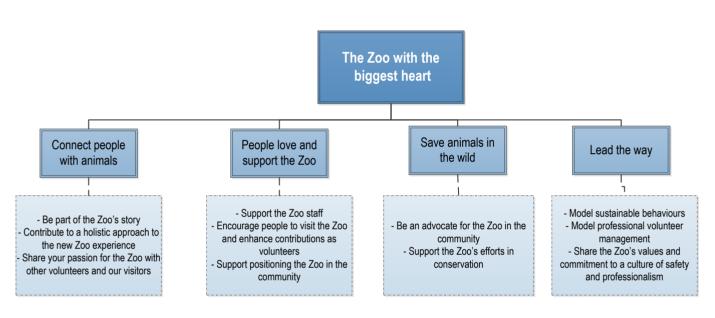


# **Animal Care Volunteer**

Animal Care Volunteers provide support to staff in the Zoo's Animal Care and Science teams. They need to be reliable, have a good level of physical fitness and be willing to help with a variety of tasks - some strenuous and dirty. They will not have any hands-on animal contact but they play an important role in supporting the Zoo to provide the highest standards of animal welfare and care to the animals in our care.

### **Organisational Context:**



### Key Relationships:

#### <u>External</u>

All visitors to Wellington Zoo

# Internal

- All Zoo staff
- Other volunteers

# Key Areas of Support:

Animal Care Volunteers show their love and support for the Zoo by providing support across the following areas:

- Enrichment
- Diets
- Observations, monitoring and data collection
- Miscellaneous
- Health and Safety



The types of tasks and activities that the Animal Care volunteer can expect to provide assistance with are broadly identified below:

Animal Care Volunteer: Tasks and Activities	
	Enrichment Assisting with the development of enrichment items to challenge our animals' natural behaviours Helping to develop and establish enrichment schedule in conjunction with the keepers Supporting the keepers in reusing items from habitats for other enrichment e.g. straw Preparing enrichment items e.g. shredded paper, papier-mâché items, food based enrichment Helping to design and create enrichment for Learning and Conservation Engagement teams Helping to design and make puzzle feeders (for birds and primates)
2. □	<b>Diets</b> Helping with preparation of diets within the Nutrition Centre (cleaning fruit, weighing pellets, bug room fruit diet, kereru diet, training meat, Savannah diet etc.). Helping to unpack diet stock Assisting with cutting up food for Red Panda encounters
3. 	<b>Observations, monitoring and data collection</b> Assisting with animal observations: watch and video animal behaviours Providing environmental monitoring and data recording in reptile enclosures Assisting with data collection: observe animals and follow ethogram Assisting with data entry: enter transcribed observational data into system
4. □ □	<b>Miscellaneous</b> Assisting with maintenance of the worm farm Assisting with monitoring and recording snap traps Assisting keepers with exhibit/habitat cleaning such as rabbit hutch clean out, bug room cleaning and maintenance.
5.	Health and Safety   Take appropriate care of your own health and safety in the Zoo environment and the health and safety of others.   Raise health and safety concerns that are affecting your work as soon as possible with the Animal Science Manager.   Comply with any reasonable instruction that enables WZT to comply with workplace health and safety legislation.   Report health and safety hazards, near misses, injuries and accidents immediately or as soon as possible to the Animal Science Manager.   Participate in required training, meetings and other health and safety related activities.   Proactively contribute to Wellington Zoo's culture of commitment to the health and safety of staff, volunteers, visitors

Proactively contribute to Wellington Zoo's culture of commitment to the health and safety of staff, volunteers, visitors and others



## Commitment and Skills:

Animal Care Volunteers need to have the right skills and interests and be able to commit to regularly volunteering for a minimum of four hours (half a day) per fortnight.

The skills, experience and attributes an Animal Care Volunteer need to have are:

- common sense
- attention to detail and the ability listen and follow instructions
- good communication skills
- a good level of physical fitness
- a keen interest in animals and/or nutrition and a willingness to learn
- willing to take on work that may be strenuous and dirty
- willing to work outside in all weather.

Whilst not essential, the following is an advantage:

- knowledge of animal species and behaviour
- knowledge of food hygiene
- relevant experience working with non-domestic animals.

In return for your support you will receive training and the opportunity to become more closely involved with an organisation that likes to 'punch above its weight' and is committed to leading the way in providing excellence in animal care.